

MenaCal Competitions – Social Media Vouchers 2024

This promotional competition is run and organised by MenaCal; a proud brand of Ascendis Consumer Brands (Pty) Ltd (“organisers”). The competition is open to all South African residents from the age of [18], except for employees of the organisers and its advertising and/or promotion agencies, outlet owners, retailers and wholesalers that form part of the competition and their immediate families. The competition is not open for entry by or on behalf of a legal entity.

1. By entering the competition, all participants and the winner/s agree to be bound by these terms and conditions which will be interpreted by the organiser, whose decision regarding any dispute will be final and binding. The organiser reserves the right to amend, modify, change, postpone, suspend, or cancel this competition and the prize (which has not yet been subject to a draw), or any aspect thereof, without notice at any time, for any reason which the organiser reasonably deems necessary.

2. MenaCal Social Media Campaign

2.1 Each Participant may submit more than one entry into the competition. Competitions are subject to the terms specified in the given month and entrants must comply to the competition mechanics in order to qualify for the competition.

2.2 The competition will run for a specific period of time as specified in the social media promotion post. This will vary pending the social media campaign period. Most social media campaigns only run for 1 specific month from the 1st of a given month up to the last day of that month. Entries received after the closing time and date will not be considered.

4. Prizes

4.1 Entrants stand a chance to win a R1,000 or R2,000 retail voucher (or as per the advertised social media or published competition and promotion), this prize is pending the specific social media campaign and might change pending the promotion as specified in the promotional posts.

4.2 The prizes of the winners will be announced publicly on MenaCal Facebook during the competition period. MenaCal uses an online randomiser program to select winners at random and in a fair manner. Once winners have been selected, the organisers can request original proof of content, images and or material used to enter the competition to prove the entrant was real and not taken from another person or entrant into the competition. Refusal to provide proof once requested, will result in forfeiture of winning the prize. Any disputes post this will not be entered into and any defamation or disputes on any social media platform will result in further legal action.

4.3 The prizes will be dispatched to the winners via courier or digitally via email or message after the competition has closed during the specific competition and will be dispatched to the winners within 21 working days of the winner having been announced and the organisers have confirmed the identification of the winner. The prize will be delivered to the winner's

daytime delivery address as provided by the winner upon being contacted by the organisation via email, Facebook inbox message and/or Instagram inbox message.

4.5 The prize does not cover any other costs of the winner whatsoever.

4.6 The prize is not redeemable for cash and is not to be transferable or negotiable.

4.7 The organisers reserve the right to substitute the prize for an alternative prize of equal or greater value should the prize promoted not be available due to any unforeseen circumstances.

5. The competition will be advertised on Facebook, Instagram and the MenaCal website, pending the organisers requirement or chosen platform. For more information, please visit the MenaCal Facebook page and/or website for updates and details.

6. No responsibility will be accepted for any entry that is not delivered, received, or is delayed, or damaged due to technical reasons or otherwise. Incomplete sheets will be deemed as null and void.

7. The winners will be contacted via e-mail or Facebook within 7 working days of receipt of their information announcing that they have been selected as a winner and requesting them to provide us, within 48 hours, with their cell number and daytime delivery address.

8. All comments, advice, content, images, video's, messages, or topics shared on social platforms belongs to the organisers and shall be used in this and any other promotional activities.

9. By participating, all winners grant the organisers the exclusive permission to use their names, photographs, voices, and likeness in connection with the promotion of this and any other contests run by the organiser, and waive any claims to royalty, right, or remuneration for such use.

10. MenaCal is required to process your personal information for you to participate in this competition. By participating in this competition, you confirm that the information given by yourself is accurate and complete. You hereby consent to and authorise MenaCal to use and process your personal information in terms of MenaCal policy on the protection of personal information in accordance with the Protection of Personal Information Act, 4 of 2013. For more details on how we may deal with your personal information please see our standard Privacy Notice on our website <https://ascendishealth.com/about-us/legal/>

11. MenaCal reserves the right to amend, reduce or extend at any time the start or end dates of this competition.

12. No purchase is required to enter.

13. The competition is for South Africans citizens and residents only.